

# ONLINE SHOPPING RETURNS

**b a r r y m a d e**

We hope you love what you have selected online, however, we understand that sometimes items don't fit or suit when they arrive. We want you to have a positive experience shopping with us online, and will always try our best to make the returns process as simple and quick as possible for you. We accept returns within 14 days of purchase, if the item(s) is unworn, undamaged, and with all original labelling attached.

Please package the product you would like to return and send it to:

barry made  
85 Rokeby Street Collingwood,  
VIC, Australia, 3066

Please take care to protect your items when posting. The return postage is your responsibility, and we recommend returning the goods via a registered mail service to ensure their safety.

## YOUR DETAILS

Your Name

Order Number

Date of Purchase

/

/

Order Address

Reason for Return

## RETURN OPTIONS BELOW Please tick only one option

Refund

We will refund you if you change your mind or if your product has a fault. Refunds for change of mind will only be accepted if we receive your item(s) within 14 days of purchase, if your product is unworn and with original labelling and packaging. If you believe your product has a fault, please email us at [info@barrymade.com](mailto:info@barrymade.com) with any necessary images attached, before you send it to us.

Exchange

Exchanges are only offered for size changes in the same style originally purchased. If the size you wish for is unavailable we will refund the full amount to your card. Please detail in the form below, the size you currently have and what size you wish to exchange for.

## ITEM(S) BEING RETURNED:

Please note below the product(s) that you are returning, we require the style(s), colour, size, quantity, and price please. This information can be found on the garment care label.

Style Number (see care label)	Colour	Size	Quantity

## FOR EXCHANGES ONLY: ITEM(S) YOU REQUIRE

Exchanges are subject to availability, if available we will send you the item(s) you are exchanging for. If it is unavailable, we will refund the amount to your original card of purchase. You will find this information on the care label.

Style Number (see care label)	Colour	Size	Quantity

## PROCESSING - office use only

RECEIVED ITEM

PRODUCT ASSESSMENT

CONDITION Y / N

REFUND SENT

EXCHANGED ITEM SENT